

**Public Comment Received by Email  
11/28/23 City Council Meeting**

City Council and staff,

On behalf of the Atascadero Professional Firefighters, IAFF L3600, we would like to recognize the remarkable efforts and significant strides made by our invaluable teams in ensuring the safety and well-being of our community. It's crucial to acknowledge the dedication and commitment of our Police and Fire department management, dispatchers, city manager and city council for their unwavering commitment to enhancing the dispatching of emergency resources.

Specifically, the pivotal role Fire Department Management plays in influencing dispatcher performance for fire dispatch services. Additionally, emphasizing the importance of clearly defined and adhered-to communication protocols within the Fire Department has been integral in streamlining our emergency response.

Furthermore, the call for an increase in mandatory onboard Fire Department training sessions for all dispatch personnel is a testament to our commitment to continuous learning and improvement. Continuing Education Training sessions between fire and dispatch personnel is an essential step towards fostering collaboration and mutual understanding in high-pressure situations.

Another critical aspect underscored is the necessity for adequate staffing, ensuring daily and direct supervision of all dispatch activities. This move not only ensures operational efficiency but also contributes significantly to the safety and effectiveness of our emergency response mechanisms.

It is essential to commend the proactive approach taken by our Police and Fire Department management teams, dispatchers, and city management in swiftly implementing measures aimed at enhancing our emergency dispatch services.

Our community's safety relies on the seamless coordination and dedication of these teams, and their commitment to embracing these recommendations highlights their unwavering dedication to ensuring our residents receive the best possible care during emergencies.

Together, we move forward, continuously improving and evolving our emergency response systems to better serve and protect every member of our city.

Thank you for your continuous support,



*Zachariah Jackson*  
11/20/23

Zachariah Jackson

President

Atascadero Professional Firefighters IAFF L3600