

# CITY OF ATASCADERO ADVISORY BOARD FOR THE ATASCADERO TOURISM BUSINESS IMPROVEMENT DISTRICT SPECIAL MEETING AGENDA

#### **IN-PERSON MEETING INFORMATION:**

The Advisory Board for the Atascadero Tourism Improvement District (ATBID) Special Meeting will be in-person only and members of the public wanting to participate may attend the meeting.

#### **HOW TO SUBMIT PUBLIC COMMENT:**

Individuals who wish to provide public comment in-person may attend the ATBID Advisory Board Special Meeting in the Club Room on the Fourth Floor of City Hall, 6500 Palma Avenue, Atascadero, CA 93422.

If you wish to comment but not in-person, please email public comments to <a href="mailto:cityclerk@atascadero.org">cityclerk@atascadero.org</a>. Such email comments must identify the Agenda Item Number in the subject line of the email. The comments will be forwarded to the ATBID Advisory Board and made a part of the administrative record. To ensure distribution to the ATBID Advisory Board prior to consideration of the agenda, the public is encouraged to submit comments no later than 12:00 p.m. the day of the meeting. Those comments, as well as any comments received after that time, but before the close of the item, will be distributed to the ATBID Advisory Board, posted on the City's website, and will be made part of the official public record of the meeting. Please note, email comments will not be read into the record.

#### **AMERICAN DISABILITY ACT ACCOMMODATIONS:**

Any member of the public who needs accommodations should contact the City Clerk's Office at <a href="cityclerk@atascadero.org">cityclerk@atascadero.org</a> or by calling 805-470-3400 at least 48 hours prior to the meeting or time when services are needed. The City will use their best efforts to provide reasonable accommodations to afford as much accessibility as possible while also maintaining public safety in accordance with the City procedure for resolving reasonable accommodation requests.

ATBID agendas and minutes may be viewed on the City's website: <a href="https://www.atascadero.org/agendas">www.atascadero.org/agendas</a>.

Copies of the staff reports or other documentation relating to each item of business referred to on the Agenda are on file in the office of the City Clerk and are available for public inspection on our website, <a href="www.atascadero.org">www.atascadero.org</a>. Contracts, Resolutions and Ordinances will be allocated a number once they are approved by the ATBID Advisory Board. The Minutes of this meeting will reflect these numbers. All documents submitted by the public during ATBID Advisory Board meetings that are made a part of the record or referred to in their statement will be noted in the Minutes and available for review by contacting the City Clerk's office. All documents will be available for public inspection by appointment during City Hall business hours.



# CITY OF ATASCADERO ADVISORY BOARD FOR THE ATASCADERO TOURISM BUSINESS IMPROVEMENT DISTRICT

### NOTICE OF SPECIAL MEETING

Thursday, August 31, 2023 at 2:30 P.M.

Atascadero City Hall - 6500 Palma Avenue, Club Room Atascadero, California

#### **CALL TO ORDER:**

ROLL CALL: Chairperson Patricia Harden, SpringHill Suites by Marriott

Vice Chairperson Corina Ketchum, Home2 Suites by Hilton

Board Member Deana Alexander, The Carlton Hotel

Board Member Tom O'Malley, Portola Inn

Board Member Amar Sohi, Holiday Inn Express & Suites

#### APPROVAL OF AGENDA:

**PUBLIC COMMENT:** This portion of the meeting is reserved for persons wanting to address the Board on any matter not on this agenda and over which the Board has jurisdiction. Speakers are limited to three minutes. Please state your name for the record before making your presentation. The Board may take-action to direct the staff to place a matter of business on a future agenda. A maximum of 30 minutes will be allowed for Public Comment, unless changed by the Board.

#### PRESENTATION:

1. Economic Development & Broadband Update

Loreli Cappel, Deputy Director of Economic & Community Development

#### A. CONSENT CALENDAR:

#### 1. ATBID Board Draft Action Minutes - July 19, 2023

 <u>Recommendation:</u> ATBID Advisory Board approve the Draft Action Minutes of the July 19, 2023 Special Meeting. [City Staff]

#### **B. BUSINESS ITEMS:**

#### 1. Discuss Upgrades to the Visit Atascadero Website

- Recommendation: ATBID Advisory Board discuss and provide staff direction for upgrades to the Visit Atascadero Website. [City/Verdin]
- Fiscal Impact: Up to \$25,000 in budgeted funds.

#### 2. Visit SLO CAL's Strategic Direction 2026

 Recommendation: ATBID Advisory Board receive and file Visit SLO CAL's Strategic Direction 2026 presentation. [Visit SLO CAL] • Fiscal Impact: None.

#### 3. <u>Visit SLO CAL Co-op Opportunities</u>

- Recommendation: ATBID Advisory Board review and discuss Visit SLO CAL's Co-op Opportunities 2023-2024. [Visit SLO CAL/Verdin]
- Fiscal Impact: Up to \$17,000.

#### 4. 2023-2024 Marketing Plan for Visit Atascadero

- <u>Recommendation:</u> ATBID Advisory Board discuss and provide staff direction for the 2023-2024 Marketing Plan for Visit Atascadero. [Verdin]
- Fiscal Impact: \$220,000 in budgeted funds.

#### 5. Budget Overview and Monthly Report

- Recommendation: ATBID Advisory Board receive and file the Budget Overview and Monthly Report. [City]
- Fiscal Impact: None.

#### C. UPDATES:

- 1. Visit SLO CAL Board and Marketing Committee updates. [Visit SLO CAL/Marketing Committee liaisons]
- 2. Marketing Update [Verdin Marketing]
- 3. City Business and Administrative Update. [City Manager's Office]

#### D. BOARD MEMBER COMMENTS:

- **E. FUTURE AGENDA ITEMS:** (This section is set aside for open discussion on future agenda items)
  - 1. All Things Google Training. (September)
  - 2. Political/action topics presentation by City of Atascadero Mayor and/or San Luis Obispo County Supervisor. (October)

#### F. ADJOURNMENT:

**ITEM NUMBER:** 08/31/23 DATE:

A-1



#### ADVISORY BOARD FOR THE ATASCADERO TOURISM BUSINESS IMPROVEMENT DISTRICT

## **DRAFT MINUTES**

Wednesday, July 19, 2023 at 2:30 P.M.

Atascadero City Hall - 6500 Palma Avenue, Club Room Atascadero, California

#### CALL TO ORDER:

Chairperson Harden called the meeting to order at 2:33 P.M.

**ROLL CALL:** 

Present: Chairperson Patricia Harden, Vice Chairperson Corina Ketchum, Board

Member Deana Alexander, Board Member Tom O'Malley, Board

Member Amar Sohi

Absent: None

Staff Present: Deputy City Manager Terrie Banish, Deputy City Clerk Dillon James

#### APPROVAL OF AGENDA:

MOTION: By Board Member O'Malley and seconded by Board Member Sohi

to approve the agenda.

Motion passed 5:0 by a roll call vote.

**PUBLIC COMMENT:** This portion of the meeting is reserved for persons wanting to address the Board on any matter not on this agenda and over which the Board has jurisdiction. Speakers are limited to three minutes. Please state your name for the record before making your presentation. The Board may take-action to direct the staff to place a matter of business on a future agenda. A maximum of 30 minutes will be allowed for Public Comment, unless changed by the Board.

Chairperson Harden opened the Public Comment period.

The following citizens provided public comment: None.

Chairperson Harden closed the Public Comment period.

#### A. CONSENT CALENDAR

- 1. ATBID Draft Action Minutes May 17, 2023
  - Recommendation: ATBID Board approve the Draft Action Minutes of the May 17, 2023 meeting. [City Staff]

MOTION: By Board Member Sohi and seconded by Board Member

Alexander to approve the consent calendar.

Motion passed 3:0 by a roll call vote.

[Harden, O'Malley abstained]

#### **B. BUSINESS ITEMS:**

- 1. <u>Election of Chairperson and Vice Chairperson for the Atascadero Tourism</u>
  <u>Business Improvement District Advisory Board for the 2023-2024 Fiscal Year</u>
  Term
  - Recommendation: ATBID Board elect one member to serve as Chairperson and one member to serve as Vice Chairperson for the ATBID Advisory Board for the 2023-2024 fiscal year term. [City]
  - Fiscal Impact: None.

Deputy City Clerk James presented this item and answered questions from the Board.

The ATBID Board expressed approval of the ongoing tenure of Chairperson Harden and Vice Chairperson Ketchum.

#### **PUBLIC COMMENT:**

Chairperson Harden opened public comment.

The following citizens provided public comment on this item: None.

Chairperson Harden closed public comment.

MOTION: By Board Member O'Malley and seconded by Board Member

Alexander to elect Patricia Harden as Chairperson and Corina Ketchum as Vice Chairperson of the ATBID Board for the 2023-

2024 fiscal year term.

Motion passed 5:0 by a roll call vote.

#### 2. Inclusion of Santa Margarita on Visit Atascadero Website

- <u>Recommendation</u>: ATBID Board discuss and provide staff direction for inclusion of all Santa Margarita attractions, restaurants, wineries, etc. on the Visit Atascadero website. [City/Verdin]
- Fiscal Impact: Up to \$2,000.

Deputy City Manager Banish presented this item and answered questions from the Board.

The Board agreed that including Santa Margarita's attractions, restaurants, wineries, and adventure tourism opportunities to the Visit Atascadero website would not hinder the Atascadero lodging industry (as there is no lodging in Santa Margarita) but may instead encourage further tourism and investment in Atascadero by expanding the possible activities for visitors to the area.

#### **PUBLIC COMMENT:**

Chairperson Harden opened public comment.

The following citizens provided public comment on this item: None.

Chairperson Harden closed public comment.

MOTION: By Board Member O'Malley and seconded by Board Member

Alexander to include Santa Margarita attractions on the Visit

Atascadero website.

Motion passed 5:0 by a roll call vote.

#### 3. At Her Table Street Festival Sponsorship Request for 2024 Event

- Recommendation: ATBID Board discuss and provide staff direction on sponsorship request for the At Her Table Street Festival, March 10, 2024 in Downtown Atascadero. [Enjoy SLO]
- Fiscal Impact: \$7,500.

At Her Table's Founder Michelle Barrera presented this item and answered questions from the Board.

The Board expressed enthusiasm toward the At Her Table Street Festival, its economic boon to the Downtown and general hospitality industry in Atascadero, and its potential for future expansion and development. Ms. Barrera also noted that At Her Table staff will attempt to attract the attention of national media by potentially launching fireworks from the Downtown area in celebration of International Women's Day, which would make Atascadero the first place in the United States to do so.

#### **PUBLIC COMMENT:**

#### Chairperson Harden opened public comment.

The following citizens provided public comment on this item: None.

#### Chairperson Harden closed public comment.

MOTION: By Board Member O'Malley and seconded by Vice Chairperson

Ketchum to sponsor the 2024 At Her Table Street Festival in the

amount of \$7.500.

Motion passed 5:0 by a roll call vote.

#### 4. Spartan Race Visit SLO CAL Co-op Sponsorship Renewal for 2023 Event

- Recommendation: ATBID Board provide staff direction on sponsorship renewal for the Spartan Race Visit SLO CAL Co-op, November 3-5 2023 in Santa Margarita. [City]
- Fiscal Impact: Up to \$5,000.

Deputy City Manager Banish presented this item and answered questions from the Board.

The Board agreed that the economic investment resulting from the co-op opportunity outweighs the costs of sponsorship, and that the Spartan Race is an important element in uniting tourism between Atascadero and Santa Margarita.

#### **PUBLIC COMMENT:**

Chairperson Harden opened public comment.

The following citizens provided public comment on this item: None.

Chairperson Harden closed public comment.

MOTION: By Board Member Sohi and Board Member Alexander to sponsor

the Spartan Race Visit SLO CAL Co-op in the amount of \$5,000.

Motion passed 5:0 by a roll call vote.

#### 5. Visit SLO CAL Resident Sentiment Study Results for Atascadero

- Recommendation: ATBID Board receive and file the Visit SLO CAL Resident Sentiment Study results for Atascadero. [City]
- Fiscal Impact: None.

Deputy City Manager Banish presented this item and answered questions from the Board.

The Board reviewed the key findings from the Resident Sentiment Study, including polling of residents about their feelings toward tourism in their community, the longevity of residents and why folks tend to stick around long-term, and the pinch points between the community and visitors.

#### **PUBLIC COMMENT:**

#### Chairperson Harden opened public comment.

The following citizens provided public comment on this item: None.

#### Chairperson Harden closed public comment.

The Visit SLO CAL Resident Sentiment Study was received and filed.

#### 6. ATBID 2023-2025 Budget Approval

- Recommendation: ATBID Board receive and file the Visit SLO CAL Resident Sentiment Study results for Atascadero. [City]
- Fiscal Impact: None.

Deputy City Manager Banish presented this item and answered questions from the Board.

#### **PUBLIC COMMENT:**

#### Chairperson Harden opened public comment.

The following citizens provided public comment on this item: None.

#### Chairperson Harden closed public comment.

The ATBID 2023-2025 Budget Approval was received and filed.

#### 7. Budget Overview and Monthly Report

- Recommendation: ATBID Board receive and file the Budget Overview and Monthly Report. [City]
- Fiscal Impact: None.

Deputy City Manager Banish presented this item and answered questions from the Board.

#### **PUBLIC COMMENT:**

Chairperson Harden opened public comment.

The following citizens provided public comment on this item: None.

Chairperson Harden closed public comment.

The Budget Overview and Monthly Report was received and filed.

#### C. UPDATES:

- Visit SLO CAL Board and Marketing Committee Updates. [Visit SLO CAL/Marketing Committee liaisons]
- 2. Marketing Update. [Verdin Marketing]
- 3. City Business and Administrative Update. [City Manager's Office]
- D. BOARD MEMBER COMMENTS: None.
- **E. FUTURE AGENDA ITEMS:** (This section is set aside for open discussion on future agenda items)
  - Political/action topics presentation by City of Atascadero Mayor and/or San Luis Obispo County Supervisor. (TBD)
  - 2. All Things Google Training. (TBD)
  - 3. Marketing Plan Presentation 2023-2024. (August)
  - 4. RFP Discussion for upgrades to Visit Atascadero website. (August)
  - 5. Forecasting & Trends discussion. (August)

#### F. ADJOURNMENT

Chairperson Harden adjourned the meeting at 4:06 P.M.

MINUTES PREPARED BY:	
Dillon Dean James Deputy City Clerk	

#### **APPROVED:**



## ADVISORY BOARD FOR THE ATASCADERO TOURISM BUSINESS IMPROVEMENT DISTRICT

### Staff Report

#### **Discuss Upgrades to the Visit Atascadero Website**

#### **RECOMMENDATION:**

ATBID Advisory Board discuss and provide staff direction for upgrades to the Visit Atascadero website.

#### **DISCUSSION:**

In November 2015, the ATBID Advisory Board sent out a Request for Proposals (RFP) for a new Visit Atascadero website. At that time, a website vendor was selected, but could not commit to the agreement. The ATBID Advisory Board sent out an RFP a second time in January 2016 and secured Clever Concepts as the website developer. The City and the ATBID Advisory Board have been working with Clever Concepts ever since and have been able to add and build to the Visit Atascadero website.

The Visit Atascadero website has been a great resource and informative entry point for visitors to learn more about our destination. As with any website, functionality enhancements and user experiences evolve and need to be assessed and updated for success. The goal of the discussion will be to define objectives, identify areas of opportunity, and align with digital best practices to ensure our website provides visitors with a positive experience.

Verdin Marketing will take us through this discussion and share ideas on how to enhance website searchability, increase time on site, and overall engagement to drive visitation.

#### **FISCAL IMPACT:**

Up to \$25,000 in budgeted funds.

#### ATTACHMENT:

1. ATBID Request for Proposal – Visit Atascadero Website, January 2016

ITEM NUMBER: B-1 DATE: 08/31/23 ATTACHMENT: 1

### Atascadero Tourism Business Improvement District

Request for Proposal – Visitor Website Issue Date: January 29, 2016

The Atascadero Tourism Business Improvement District (ATBID) is requesting proposals from professional web development and design firms to guide the organization in the creation of a new tourism website.

The ATBID was formed in April 2013 to collect assessments from lodging businesses to be used for tourism promotions and marketing programs to promote the City of Atascadero as a tourism destination and to increase transient stays at lodging businesses. The ATBID is represented by Atascadero hoteliers who work in partnership with the City of Atascadero and on behalf of multiple hospitality and stakeholder businesses that serve the visitor. The ideal website will capture the unique personality of Atascadero and its varied attractions, appeal to all audiences of area tourism, serve as the tourism resource for visitors to Atascadero, and provide relevant information to support media inquiries about Atascadero. This website will replace the current VisitAtascadero.com site. Additional details regarding functionality and content are included below.

Please submit your proposal in PDF format via email to Terrie Banish, <u>tbanish@atascadero.org</u> and ATBID Destination Manager, Amanda Diefenderfer <u>adief@bigredmktg.com</u>, by 5 p.m. on Wednesday, February 10, 2016.

#### Scope of Proposal

#### **Applicant Information**

Proposals must include contact information and background of the submitting firm. Additionally, the proposal should offer specific material pertaining to the qualifications of the proposer, the foreseen working relationship between the firm, the ATBID and City, and previous experience with relevant projects.

#### Website Design and Functionality

Submitted proposals should at least include the following elements related to the design, functionality and content management capabilities of the website:

Overall Design – The website should reflect a professional, information-rich site that is both aesthetically pleasing and easy to navigate. Responsive designs that adapt to the varied sizes of desktop and mobile devices are most appealing. The website needs to be optimized for thorough SEO performance and have a strong presence amongst our target audience of local and county residents as well as supporting the ATBID goal to grow tourism. It needs to be designed in a manner that will populate search results when people are searching to visit our area and will capture tourists while they are here in our county with the variety of attractions we offer. In addition, this optimization needs to keep in mind the tourism industry from tour operators to hotels and other media resources. It also needs to reflect the aesthetics of the unique appeal Atascadero has to offer.

Additionally, the website should be created in a manner that allows flexibility to adapt to evolving needs and technologies as they arise.

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Equal Promotion and Support for Hoteliers/Tourism Stakeholders — The website must host the ability for properties to convey current information. Those with administrator access should be able to assist hotels/stakeholders to post consumer promotions, trade resources and easily access pertinent information that is tourism related.

Appeal to Numerous Consumer Audiences – The wide range of Atascadero attractions and resources results in a varied target audience. The website should appeal to this audience through aesthetics and ability to obtain relevant information. One of the gauges of the website's success will be its ability for itinerary building and to convert visitors to rooms booked for hotels. Specific consumer audiences to consider in the creation of the website include:

- Families
- Weekend visitors
- Wine/beer/cider and food consumers
- Agri-tourists
- Golfers
- Outdoor enthusiasts
- Weddings
- Area event attendees
- Meeting planners
- Organized tour groups

News Worthy, Timely Marketing Campaigns – In the overall design, the new website should include space for news worthy and timely marketing campaigns (i.e., restaurant month, Atascadero Wine Festival, zoo happenings and other consumer events) to showcase "What's Happening." This supports a website that is current with information and easily updatable to provide users easy to access information as they make their travel plans.

*Integration of Supportive Platforms and Tools* – The proposal should include a demonstration of the site's ability to integrate supporting marketing resources. Specific resources include:

- Connection to social media platforms such as Facebook, Twitter, and Instagram. Functionality
  should allow connection to the outside social media platform and integration of embedded
  videos and/or update feeds.
- Hosting of a digital version of print collateral created to promote Atascadero tourism. This should also include a form to allow consumers to request information.
- Connection and integration with the local, regional and state tourism partners. The Atascadero Chamber of Commerce is a strategic partner and home to the local Visitor's Center. Visit San Luis Obispo County's website acts as a countywide portal for the ATBID featuring events, dining, lodging, and activity information.

Hosting of Media Resources – As an area resource, the site must have the ability to convey and host information that will attract media personalities to learn more about Atascadero and support the ATBID's goal of growing media coverage.

Website Administrator Access - Access shall be provided to TBID designees for front and back-end editing to apply content updates. This system should facilitate the editing process with the use of WYSIWYG style editors. This site must also meet all ADA standards for accessibility.

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Website Content Management System - Proposals should include the implementation of a web-hosted Content Management System that is easily usable and accessible through discretionary logins. Additionally, database functions should include the ability to import and export site visitors/members, events and businesses in a common data format. The events calendar will be date and/or title searchable and accommodate recurring, multi-day and multi-week events. Current website content is available as needed. If a proprietary CMS is proposed, an option for an open-source CMS should be included with preference given to an open-source platform.

Analytics - The backend of the site should allow access to complete page-visit analytics and offer the ability to generate reports (a listing of reports should be included in the proposal).

*Hosting* - Options should be provided for hosting. Preference will be given to options that allow the City to host the site on current City hosting providers.

Ongoing Site Management – The site shall be regularly maintained by the chosen vendor. Maintenance includes but is not limited to front and back-end updates for functionality and security and content updates as provided by the ATBID. Maintenance costs for the scope of this project shall be included in the proposal and extend to 12 months from the start of the project. The project start date will be determined after the selection process. The monthly maintenance portion of the proposal shall reflect the monthly cost after the scope of this project is completed.

#### **Timeline**

Please include an anticipated timeline for the migration of current website content and availability of new site functionality. The timeline may recommend phases of introducing new resources in order to integrate the updates as quickly as possible while eliminating potential disruptions.

#### Budget

Proposals should include a comprehensive budget outlining the associated costs of developing the website and anticipated ongoing maintenance costs. Allocated budget is estimated at \$35,000.

#### Examples of Work

Please provide case studies and/or other examples of work that reflect the competencies specific to supporting the ability to successfully achieve the goals of the new visitor website.

#### Proposal Submission

Proposals are to be submitted electronically in PDF to Terrie Banish, <u>tbanish@atascadero.org</u> and ATBID Destination Manager, Amanda Diefenderfer <u>adief@bigredmktg.com</u>, by 5 p.m. on Wednesday, February 10, 2016.

Please note that all costs to prepare proposals are to be incurred by the proposer. The ATBID reserves the right to refuse any submission and may retain all proposals submitted. Proposals should not exceed 15 pages in length.



## ADVISORY BOARD FOR THE ATASCADERO TOURISM BUSINESS IMPROVEMENT DISTRICT

### Staff Report

#### Visit SLO CAL's Strategic Direction 2026

#### **RECOMMENDATION:**

ATBID Advisory Board receive and file Visit SLO CAL's Strategic Direction 2026 presentation.

#### **DISCUSSION:**

Visit SLO CAL will present Strategic Direction 2026, a roadmap for the next few years in the County's tourism industry, with a focus on sustainability and quality of life in the Vision and Mission statements, along with key Core Values that place an emphasis on excellence.

The positioning of Strategic Direction 2026 will include research and vital tourism knowledge, impactful marketing and sales initiatives, a long-term collaborative roadmap that enables success for our community, and leadership in destination management and community engagement to enhance quality of life for residents and quality of experience for visitors.

Based on Strategic Direction 2026, the presentation will provide an overview of the FY 2024 Business and Marketing Plan. The plan will review the new market assets and activation; the target audiences; geographic priorities; the media mix; paid and owned media; earned media and public relations; partnerships and events; sales; equity, diversity, and inclusion; and advocacy.

Strategic Direction 2026 provides useful information to the ATBID Advisory Board as they review and focus on the new Visit Atascadero Marketing Plan for 2023-2024.

#### FISCAL IMPACT:

None.

#### **ATTACHMENT:**

1. SLO CAL Strategic Direction 2026 Presentation

08/31/23

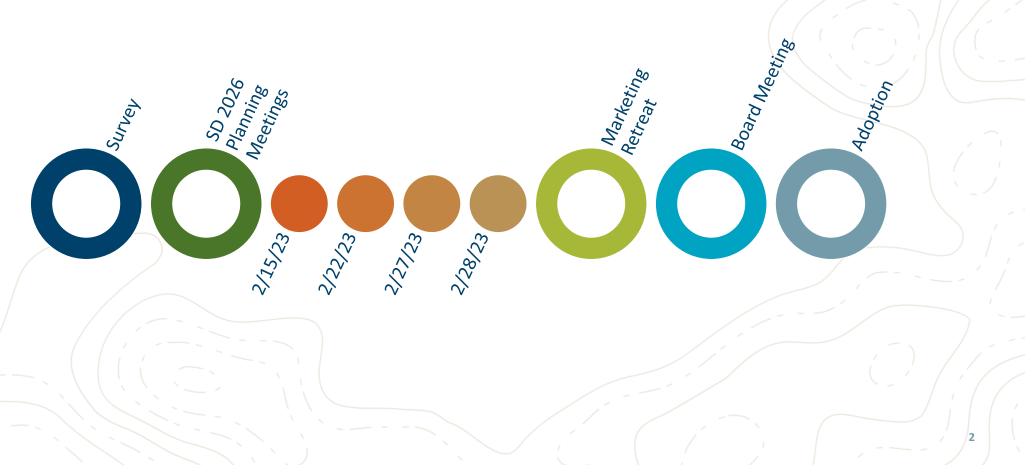


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ATTACHMENT:



## **Strategic Direction 2026**



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## **Strategic Perspectives**

- 1. Visit SLO CAL is widely supported by the tourism community
- 2. Cultural and retention issues continue to challenge Visit SLO CAL
- 3. The House of Brands strategy is widely applauded
- 4. Collaboration has positive momentum in SLO CAL
- 5. As with many destinations, workforce issues are a persistent threat
- 6. SLO CAL still believes in the dream of a conference center
- 7. SLO CAL can stake a claim in sustainable tourism
- 8. SLO CAL's value proposition as a destination is evolving
- 9. Digital nomads might be a market opportunity
- 10. Visit SLO CAL should keep an eye on community resistance

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## SD2023 Vision

A vibrant and prosperous SLO CAL fueled by a collaborative and flourishing tourism industry

## SD2026 Vision

A vibrant and sustainable SLO CAL, fueled by a collaborative and flourishing tourism industry

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## SD2023 Mission

Inspire travel and foster our unique experiences to create life-long ambassadors and economic growth for SLO CAL

## SD2026 Mission

Inspire travel, foster our unique experiences and champion quality of life to create life-long ambassadors and economic growth for SLO CAL

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## SD2023 Values

- Stewardship
  - We are mindful of our resources and seek to enhance the SLO CAL lifestyle
- Authenticity
  - We are attuned to our own well-being and strive to bring the SLO CAL brand to life
- Inclusion
  - We engage and collaborate with an array of voices and perspective
- Drive
  - We bring enthusiasm to our work and prioritize initiative to achieve results
- **Future Focus** 
  - We deliver today with an innovative eye on tomorrow

## **SD2026 Core Values**

- Stewardship
  - We value our people and care for our community and resources
- Authenticity
  - We strive to embody the SLO CAL lifestyle of "people place and pace"
- Inclusion
  - We engage and collaborate with an array of voices and perspectives
- Excellence
  - We are ambitious in our work and prioritize initiatives to achieve results
- Future Focus
  - We deliver today with an innovative eye on tomorrow

08/31/23





### **SD2023 Position**

### To best support SLO CAL's tourism economy, Visit SLO CAL provides:

- Strategic research and vital tourism knowledge to investors, partners, stakeholders and communities
- A long-term, collaborative and holistic roadmap that enables success for our community
- High-quality and high-impact marketing and sales initiatives tailored to reach regional, nation and international target markets
- Leadership in destination management and community engagement to enhance quality of life for residents and quality of experience for visitors

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## **SD2026 Position**

### To best support SLO CAL's tourism economy, VSC provides:

- Strategic research and vital tourism knowledge to investors, partners, stakeholders and communities
- Impactful marketing and sales initiatives tailored to reach regional, national and international target markets
- A long-term, collaborative and holistic roadmap that enables success for our community
- Leadership in destination management and community engagement to enhance quality of life for residents and quality of experience for visitors

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## **SD2026**

**Enhance** our organizational effectiveness Amplify and steward the SLC 2 **CAL** brand through unified efforts

**Objectives** 

Demonstrate value to investors, partners, keholders and communities

Lead the county tourism industry in fostering a vibrant destination

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## Objective #2

## Amplify & steward the SLO CAL brand through unified efforts

### **Strategies:**

- Continue to build on House of Brands marketing strategy
- Increase share of voice through integrated storytelling efforts
- Increase local adoption of SLO CAL nomenclature
- Develop a holistic approach to promoting SLO CAL as an authentically sustainable destination

### **Key Results:**

- Year-over-year increase in unaided visitor Net Promoter Score from baseline of -9
- Grow incremental travel impact as measured by ROAS in the annual Brand

**Awareness Study** 

- Grow partner participation in Visit SLO CAL marketing efforts
- Increase cross-visitation over FY 24 baseline

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## Objective #1



## **Enhance our organizational effectiveness**

### **Strategies:**

- Audit and streamline processes, procedures and workflows
- Cultivate a values-centered culture reflective of the SLO CAL lifestyle
- Perform a skills and capabilities audit and act on findings
- Celebrate, recognize and develop the Visit SLO CAL team

## **Key Results:**

- Maintain or grow average employee engagement score over 2023 baseline
- Grow average employee satisfaction on quarterly survey over 2023 baseline
- Grow values alignment score on quarterly employee survey over 2023 baseline

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## **Objective #3**



# Lead the county tourism industry in fostering a vibrant destination

### **Strategies:**

- Champion improvements in intra-county transportation
- Develop a Sustainable Tourism Strategy for SLO CAL
- Create a Regional Tourism Industry Workforce Plan

## **Key Results:**

- Deliver Sustainable Tourism Strategy by June 30, 2024
- Deliver Regional Tourism Workforce Plan by June 30, 2024
- Outperform statewide tourism economic impact growth

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## **Objective #4**

## Demonstrate value to investors, partners, stakeholders and communities

### **Strategies:**

- Build awareness & deepen engagement of investors, partners & stakeholders
- Build local understanding of the positive impact tourism has on the community
- Advance our efforts to educate, inform and collaborate with our investors, partners and stakeholders

### **Key Results:**

- Maintain or improve resident sentiment score over baseline of 2023 survey
- Year-over-year increase in investor, partner and stakeholder engagement over FY 24 baseline

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ATTACHMENT:

## Aligning the Vision



#### STRATEGIC DIRECTION 2026 (NORTH STAR)

**ENHANCE ORGANIZATIONAL** EFFECTIVENESS

**AMPLIFY & STEWARD BRAND** THROUGH UNIFIED EFFORTS LEAD THE COUNTY TOURISM INDUSTRY IN FOSTERING A VIBRANT DESTINATION

DEMONSTRATE VALUE

**OPERATIONAL** PLAN





SD 2026 ACTION ITEMS & MILESTONES

ANNUAL PROGRAMMING

**30-YEAR DESTINATION** MANAGEMENT STRATEGY

#### DAILY SCOPE OF WORK

OPERATIONS, FINANCE & **HUMAN RESOURCES** 

MARKETING & COMMUNICATIONS

SALES

PARTNER ENGAGEMENT

COMMUNITY ENGAGEMENT & ADVOCACY

#### HOW WILL WE KNOW WE ACHIEVED OUR DESIRED RESULTS?

PROJECT MANAGEMENT TRACKING

OKR & GOAL PERFORMANCE

FINANCIAL RESULTS

B-2 08/31/23

## SIO

## **SLO CAL Brand Positioning**

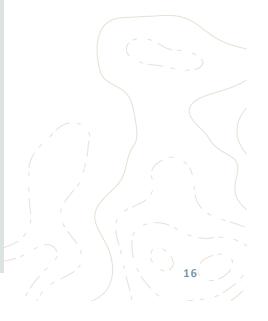


Here in SLO CAL, life's tempo is a little more deliberate. Surrounded by abundant natural beauty, it's easy to see how the people here stay so grounded and generous of heart.

Rich, fertile fields and vine-draped hills. Jagged peaks and rugged coastal cliffs. Cool, lush forests that give way to golden dunes, warm sandy beaches and aquamarine waves. These surroundings are home to many unique towns and a kaleidoscope of cultures all linked by one local spirit. A warm, accepting ethos that makes it easy to connect with what matters to you.

And when you find yourself in this bountiful place—with friends, family, loved ones or simply solo—life becomes more vivid. Here, you don't just live in the now...you thrive, chill, laugh, play, sip, ride and thrill in the now.

Because in SLO CAL, Life's Too Beautiful to Rush®.

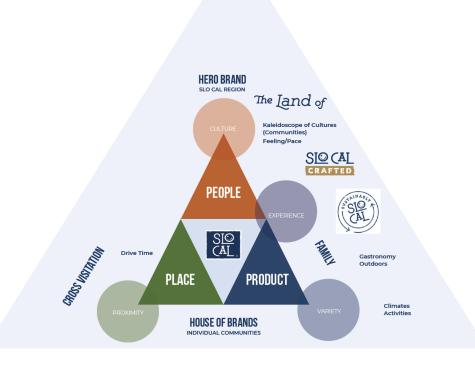


08/31/23



## FY 24 Approach

## **Integrated Storytelling Framework**





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## FY 24 Approach

## **New Marketing Assets & Activation**

### **Sustainably SLO CAL**

 Build on momentum of WTTC Destination Spotlight to elevate SLO CAL as a leading sustainable tourism destination

### **Brand Storytelling**

Bring more immersive content to the SLO CAL brand storytelling toolkit

### **Key Market Activation**

Engage media and consumers in a key market to drive awareness and interest in SLO CAL

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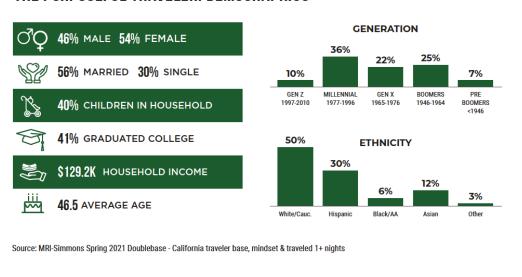


## FY 24 Approach

## The Purposeful Traveler – Primary Audience

- Broader target audience
- Consumers who take at least two or more domestic vacations and spend \$2,000 annually
- Consumers who embody the SLO CAL state of mind

#### THE PURPOSEFUL TRAVELER: DEMOGRAPHICS





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## FY 24 Approach

# **Geographic Prioritization**

2022 SLO CAL ARRIVALS BY ORIGIN MARKET							
PRIORITY	DESIGNATED MARKET AREA	FLIGHT STATUS	% OF ARRIVALS	FAMILIARITY/ CONSIDERATION/ VISITATION INDEX	% OF BUDGET	YOY BUDGET ADJUSTMENT	
	DALLAS/FORT WORTH, TX	+68% seats	0.5%	70	15%	+14%	
Tier 1	DENVER, CO		0.7%	74	8%	+10%	
	PHOENIX, AZ	AA shift to A319	1.8%	85	11%	+10%	
	SEATTLE/TACOMA, WA		1.0%	83	7%	+9%	
Tier 2	LAS VEGAS, NV		1.0%	96	8%	+20%	
	PORTLAND, OR	At capacity	0.6%	84	5%	+18%	
	SAN DIEGO, CA	Challenge with filling	2.9%	119	7%	+28%	
Tier 3	SACRAMENTO/STOCKTON/MODESTO, CA		7.4%	117	7%	-6%	
Hel 3	SAN FRANCISCO/OAKLAND/SAN JOSE, CA		11.2%	127	11%	-5%	
	LOS ANGELES, CA		23.8%	133	21%	-17%	

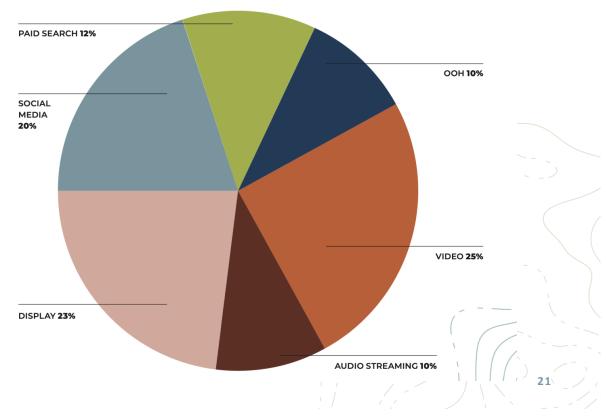
B-2 08/31/23



## FY 24 Approach

# Media Mix / Budget Allocation

### FY 2024 MEDIA BUDGET: \$3,000,500



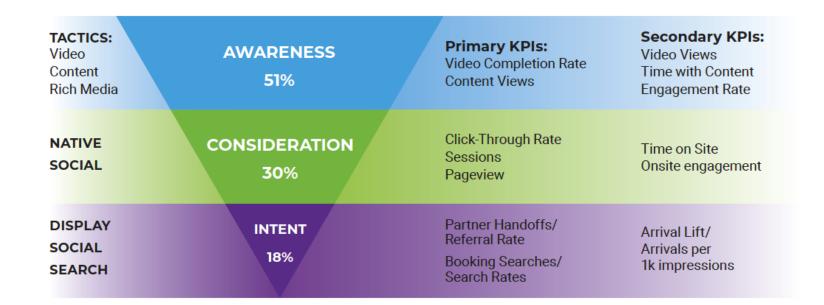
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## FY 24 Approach

## **Paid Media Performance**



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## FY 24 Approach

## **Paid Media**

- Finalize and launch local adoption of SLO CAL nomenclature strategy
- Strategy to include small amount of paid promotion locally to increase awareness as part of the integrated framework across earned, owned and paid initiatives

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## FY 24 Approach

## **Owned Media**

• Launch new assets specifically integrated with paid and earned efforts

 Maintain and optimize web presence through ongoing development and UX study

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## FY 24 Approach

### **Earned Media & Public Relations**

- Onboard international PR agency and develop PR strategy focused on UK/Ireland
- Launch community engagement PR plan to build local awareness of the positive impact tourism has on the community
- Secure individual domestic and international FAM trips touching two or more destinations
- Leverage media relations to promote SLO CAL nomenclature through local media channels

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## FY 24 Approach

## **Partnerships and Events**

- Continue to develop SLO CAL Crafted to increase participation and create opportunities for 2 key activations
- Collaborate with SCC partners to participate in pop-up marketplaces at Mid-State Fair, Farmers Market, and Destination Summit
- Activate partner engagement strategy to increase adoption of SLO CAL nomenclature
- Increase participation in VSC programs by 10%

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## FY 24 Approach

### Sales

- Develop and implement county-wide sales strategy
- Deliver build-out and promotion of VSC's advanced facilities module
- Generate 15 meeting & conference leads quarterly, with a focus on need times
- Facilitate two educations sessions for lodging investors and partners to build relationships with international and domestic tour operators
- Facilitate and confirm five contracts per quarter between receptive tour operators and lodging investors/partners

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## FY 24 Approach

## **Experience SLO CAL 2050**

- Develop countywide events and festivals calendar
- Advance work on comprehensive countywide trail system
- Work with investors, partners, stakeholders and event planners to identify a signature event or festival
- Conduct a countywide sustainability assessment through the Global Sustainability Tourism Council

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## FY 24 Approach

## **Equity, Diversity & Inclusion**

• Continue to build EDI content that tells the story of SLO CAL

• Partner with ANA to host mandatory training program for VSC staff, Board

of Directors and Marketing Committee

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## FY 24 Approach

## **Advocacy**

- Develop long-term advocacy platform, including pillars to guide collaborative advocacy efforts
- Create and launch advocacy toolkit
- Leverage resident sentiment survey benchmark to inform and build communications strategy
- Create regional tourism industry workforce strategy roadmap



## ADVISORY BOARD FOR THE ATASCADERO TOURISM BUSINESS IMPROVEMENT DISTRICT

### Staff Report

### **Visit SLO CAL Co-op Opportunities**

### **RECOMMENDATION:**

ATBID Advisory Board review and discuss Visit SLO CAL's Co-op Opportunities 2023-2024.

#### **DISCUSSION:**

Visit SLO CAL's intention for cooperative marketing is to provide unique opportunities for destination partners and tourism businesses to ride the coattails of Visit SLO CAL investment across paid, owned, and earned channels, and amplify their voices within its House of Brands programming. Visit Atascadero is a proud member of Visit SLO CAL. City staff encourages the ATBID Advisory Board to review and endorse co-op opportunities with Visit SLO CAL whenever they are available and mutually beneficial.

This presentation will provide a snapshot of the co-op marketing opportunities available to the ATBID Advisory Board as we head into the 2023-2024 fiscal year.

#### **FISCAL IMPACT:**

Up to \$17,000.

#### **ATTACHMENT:**

1. Visit SLO CAL Co-op Opportunities Presentation



# SLO CAL Co-Op Program

**FY 24** 

# SLO CAL Co-Op Strategy

ITEM NUMBER DATE:
ATTACHMENT



Visit SLO CAL's intention for cooperative marketing is to provide unique opportunities for destination partners and tourism businesses to ride the coattails of Visit SLO CAL investment across paid, owned and earned channels and amplify their voices within its House of Brands programming

# Paid Media

**Partner Programs** 



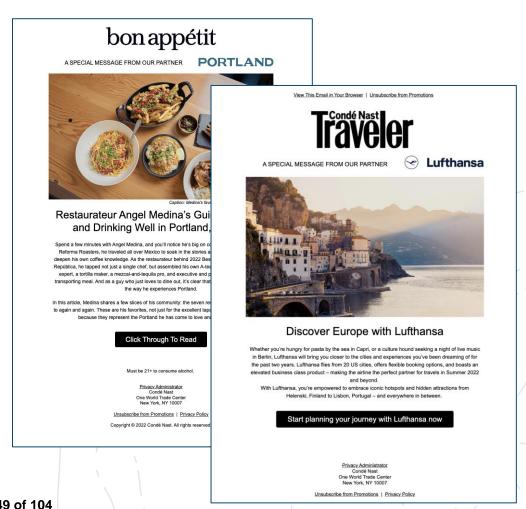
# Conde Nast



# Conde Nast – Targeted E-blast

### **Overview:**

- Dedicated e-blast to email lists within the Conde Nast network under the publication of your choice
- Publisher produced with input from destination stakeholders
- Opportunity to feature key events or seasonal attractions, festivals etc.





## Conde Nast Program Details

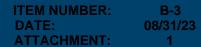
### **Creative:**

- Imagery provided by destination or SLO CAL (destination to determine)
- Copy developed by the Conde Nast team with direction and overview provided by destination

**User Experience:** Email will click through to the Destination Partner Website

**Requirements:** Participants will be required to feature the Community of SLO CAL Logo Lockup prominently on the campaign landing page

**Pricing:** \$5,500







# Sojern: Matching Funds Co-Op

## **Program Overview:**

- As a valued partner and member of our travel and tourism community, Visit SLO CAL together with Sojern has developed a custom program to support SLO CAL partner efforts in driving visitation and increasing the economic impact to each destination.
- Through this customized co-op marketing program, you will receive a 100% match on your investment from Visit SLO CAL and Sojern in a digital advertising campaign set to specifically meet your needs and goals.

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# About Sojern

Sojern is an easy-to-use marketing platform that gives hotel and destination marketers the tools to cost effectively drive demand, convert customers, and build loyalty

## **How It Works**

Travel Intent Signals

Thanks to our data partners we know where, when, and why people travel.

350 Million Traveler Profiles

We build traveler profiles based on those intent signals and what we know about their travel preferences.

Data from Your Website

We learn from your website visitors and are able to find travelers who are similar.

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## SLO CAL Sojern Co-Op Structure

### Media Included:

- Display, Native and/or Video
- Media mix depends on budget level

### **Investment:**

- •100% Match with 100% VSC and 100% Sojern
- •\$5,000 Minimum

### Reporting:

- Performance Data in Online Client Platform
- Economic Impact Reporting

Campaign Examples				
Partner Investment	VSC Match	Sojern Media Match	Product Max	Max Campaign Length
\$5,000	\$5,000	\$5,000	2 Products	3 months
\$10,000	\$10,000	\$10,000	3 Products	6 Months

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# Sojern Program Details

- Creative: HOB Video, Native, Display
- User Experience: HOB Ads featuring each participating destination will be served based on the Sojern targeting parameters and will click through to the Destination Partner Website
- Requirements: All participants will be required to feature the Community of SLO CAL Logo Lockup prominently on the campaign landing page



# Pinterest



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# Access to the current custom Pinterest extension campaign providing:

- Development & deployment of a custom interface featuring participating destinations across SLO CAL
- Pinterest Asset Development
  - Pins used to run in the creative campaign will be made available for use in individual partner Pinterest Programs and will click through directly to partner landing pages
  - Customized assets developed featuring destination product, events or specific offerings
- Increased exposure of participating destinations within the SLO CAL Pinterest media investment

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### Partners Receive

- Increased exposure within the Visit SLO CAL media campaign
- Suite of custom
   Pinterest assets
- Increased alignment with Cross Visitation

## SLO CAL Provides

- Platform development
- Paid Media Support
- Asset Development& Delivery
- Creative asset templates

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## Option 1

## Investment Level: \$10K Pinterest Asset Suite:

- 2 Video Pins
- 10 Standard Pins
- 2 Traffic Driving Pins
  - 3 Customizable Pin Templates
- Inclusion in SLO CAL Pinterest Campaign Launch at leveraged rates

## Option 2

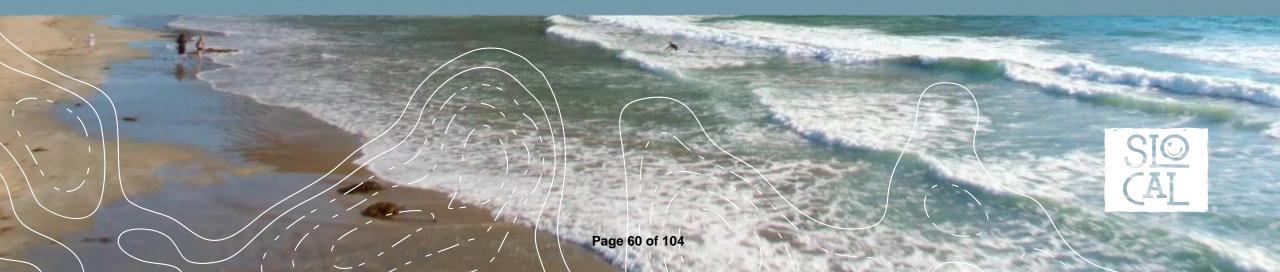
### Investment Level: \$5K Pinterest Asset Suite:

- 1 Video Pin
- 5 Standard Pins
- 1 Traffic Driving Pin
- 3 Customizable Pin Templates
- Inclusion in SLO CAL Pinterest Campaign Launch at leveraged rates



# Brand Campaign Co-Op

Leveraging the buying power of Visit SLO CAL



# Brand Campaign - Retargteting ATTACHMENT:





# Leveraging the *The Land of campaign's* third year in market, Visit SLO CAL has created a co-op layer that allows Destination partners to capitalize on the campaigns buying power and momentum.

Partners will select the messaging layer that best aligns with their organization objectives.

### **Content Text**

- Once selected, those visitors will be retargeted with HOB campaign creative specific to that destination, which in turn clicks through to the and retarget visitors that have engaged with those assets
- HOB creative assets will drive traffic directly to partner hosted landing pages which prominently feature the "Community of" logo lockup

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## **Brand Program Details**

**Creative:** HOB Video, Native, Display

User Experience: HOB Ads featuring each participating destination will be served based on the campaign targeting parameters and will click through to the Destination Partner Website

Requirements: All participants will be required to feature the Community of SLO CAL Logo Lockup prominently on the campaign landing page

## **Pricing**

- \$1,500
- \$2,250
- \$3,500



# Approach

Building on the momentum *The Land of* campaign has created over the past two years – Destination partners are able to tap into the messaging strategy that best aligns with their goals and objectives.

- The Land of Brand or Cross Visitation
- Sustainably SLO CAL
- SLO CAL Crafted

SLO CAL Campaign Layer

### **HOB Creative**

- Video
- Digital

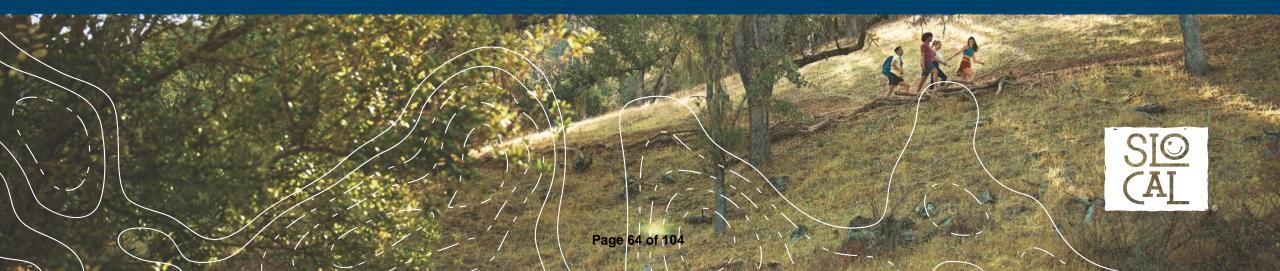
- Featuring related/Relevant Content
- Community of SLO CAL logo

Destination Landing Page



# Key Market Activation

Earned, Owned and Paid





To stimulate the Denver market, VSC is planning an integrated marketing activation to coincide with the PRWCA and Travel Paso's wine tasting trade and consumer event

Earned: Media Event October 26 at Mile High Station

- Invited media and key influencers who specialize in diverse media segments will be invited to participate in an activation with co-op partners
- Event will take place at 5 pm, just prior to consumer event to create a private experience in a separate space
- A SLO CAL Crafted pop-up will be included in media event and used as the gifts for participating media
- Media will flow into consumer event for full wine tastings

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# Approach

### Paid and Owned: House of Brands media blitz

- Additional media dollars will be deployed behind participating partners The Land of... House of Brand creative assets
- Giveaway Creative: Featuring imagery from participating partners – promoting a trip giveaway
- Trip giveaway will include all participating co-op partners



# Pricing

- Participation in media event from one representative of each co-op partner
- Additional media rotation for participating partners using HoB creative
- Trip giveaway featuring co-op partners both in creative and in trip components

• \$3,000



## ADVISORY BOARD FOR THE ATASCADERO TOURISM BUSINESS IMPROVEMENT DISTRICT

### Staff Report

### 2023-2024 Marketing Plan for Visit Atascadero

### **RECOMMENDATION:**

ATBID Advisory Board discuss and provide staff direction for the 2023-2024 Marketing Plan for Visit Atascadero.

#### **DISCUSSION:**

As the ATBID Advisory Board enters the next fiscal year, Verdin Marketing will present a dynamic and comprehensive marketing plan for Visit Atascadero aimed at elevating our City's position as a unique travel destination on the Central Coast of California. This strategic roadmap is designed to enhance visitor experiences, engage with our target audience, and promote regenerative tourism practices. Through innovative digital initiatives, engaging content, and collaborative partnerships, we strive to create lasting memories for our visitors while fostering economic growth for our local community.

The marketing plan will review who we are; our brand strategy; research and trends; survey results; who we are trying to reach through our target audiences; the strategic game plan; and which tactics will be in place for paid, earned, and owned media channels. Verdin will present what can be expected from the plan including an immersive digital experience, a redesigned website, engaging content, memorable moments, and sustainable travel.

#### FISCAL IMPACT:

\$220,000 in budgeted funds.

#### ATTACHMENT:

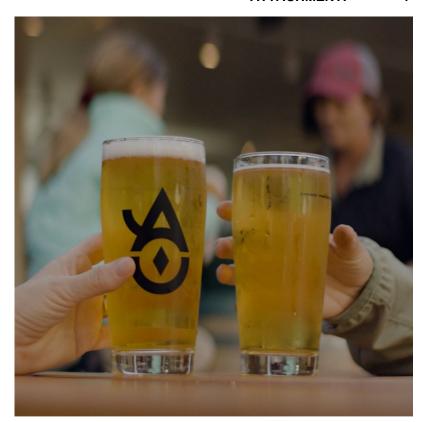
1. Visit Atascadero Marketing Plan Presentation 2023-2024



August, 2023 Visit Atascadero

## Marketing Plan FY 2024

Research & Trends





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#### Primary Research

### Survey Results

- 11 respondents
- 61% of respondents shared most guests are from LA or SF/Bay Area
- Types of travelers: couples, followed by families and solo travelers
- Average age of travelers: 30-60
- Most respondents use Instagram as their main social media channel
- Advertising support is needed year round, heavier in off-season (September - May)





#### Secondary Research

### From our Partners

- SLO CAL saw a 13.8% increase in overall travel spending YOY.
- California residents are accounting for 45% of all travel spending in California.
- Visit California reports we are 93% of the way back to pre-pandemic levels.
- Majority of residents believe in the power of tourism as it relates to quality of life according to the Visit California Community sentiment Study.





### Trends

- Glamorizing the good ol' days
- New way to road trip via electric vehicles
- Sustainability, especially as it relates to food and beverage
- Resurgence of "Bleisure" Travelers





Target Audiences

Who are we trying to reach?



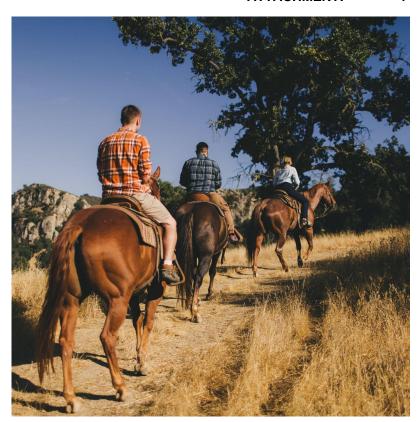


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#### **Target Audiences**

## Purposeful Traveler

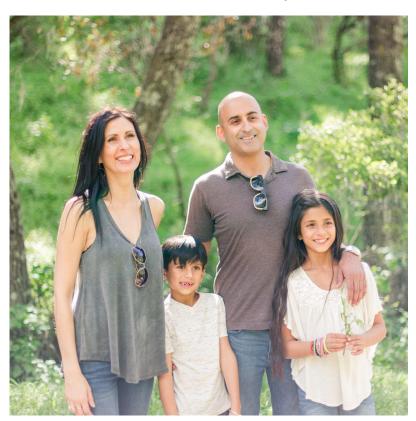
The Purposeful Traveler is characterized by their vibrant and uncomplicated lifestyle, emphasizing authenticity and strong personal connections with family and friends. With a curious and open-minded nature, they seek out enriching experiences, eager to explore and learn about new things. In harmony with nature and their inner selves, they find fulfillment in engaging activities that align with their passions.





**Secondary Audiences** 

# The Outdoor Family





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## Game Plan

IMPERATIVE	OBJECTIVES	INITIATIVES
Enhance the Atascadero brand story and experience	Growth in subscriber     base and social following     YOY growth in website     traffic and engagement	Develop and deploy a     refreshed website     Launch blog     Implement proactive PR     strategy
Visitation growth	YOY growth in TOT     YOY growth in     RevPAR/OCC	1. Create packages/itineraries with unique offerings to grow length of stay 2. Amplify paid media strategy with new channels
Develop key partnerships	Increase brand     awareness     Build strong     relationships with     stakeholders	1. Identify partner opportunities that drive overnight stays 2. Create core pillars that are authentic to Atascadero experiences.

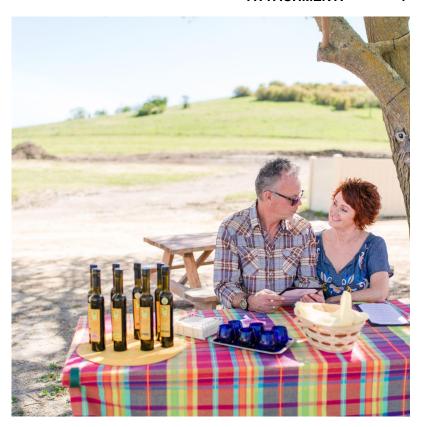


## Paid Media

Budget: \$100,000															
Visit Atascadero 2022 - 2023 Media Plan	Targeting Behaviors	Target Region	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
Digital Advertising															
Programmatic Video Pre-Roll	Outdoor adventurers; sustainability travelers; Mindfulness/Wellness focus; Family, Wine/Beer enthusiasts	Greater LA area; Central Valley; Bakersfield; San Francisco; San Jose			\$2,500	\$2,500	\$2,500	\$1,000	\$1,000	\$2,500	\$2,500	\$2,500	\$2,500		\$19,500
Retargeting - Programmatic Display		Greater LA area; Central Valley; Bakersfield; San Francisco; San Jose				\$500	\$500	\$500	\$500	\$500	\$500	\$500	\$500		\$4,000
Connected TV	Outdoor adventurers; sustainability travelers; Mindfulness/Wellness focus; Family, Wine/Beer enthusiasts	Greater LA area; Central Valley; Bakersfield; San Francisco; San Jose			\$3,000	\$3,000	\$3,000			\$3,000	\$3,000	\$3,000			\$18,000
Streaming Audio	Outdoor adventurers; sustainability travelers; Mindfulness/Wellness focus; Family, Wine/Beer enthusiasts	Greater LA area; Central Valley; Bakersfield; San Francisco; San Jose			\$800	\$800	\$800			\$800	\$800	\$800	\$800		\$5,600
Google AdWords [1]	Outdoor adventurers; sustainability travelers; Mindfulness/Wellness focus; Family, Wine/Beer enthusiasts	Greater LA area; Central Valley; Bakersfield; San Francisco; San Jose		\$2,400	\$2,800	\$2,800	\$2,800	\$2,500	\$2,500	\$2,800	\$2,800	\$2,800	\$2,800	\$2,400	\$29,400
Print Advertising			-												
SLO CAL Visitors Guide - Half Page		SLO County and select out of area markets				\$2,470 [2]									\$2,470
Yosemite Journal (CCTC Partnership)					\$3,574 [3]										\$3,574
Social Advertising															
Facebook, Instagram, Pinterest	Outdoor adventurers; sustainability travelers; Mindfulness/Wellness focus; Family, Wine/Beer enthusiasts	Greater LA area; Central Valley; Bakersfield; San Francisco; Sacremento; San Jose	\$1,000	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,500	\$1,000	\$17,000
Total			\$1,000	\$3,900	\$14,174	\$13,570	\$11,100	\$5,500	\$5,500	\$11.100	\$11.100	\$11,100	\$8,100	\$3,400	\$99,544
			<b>41,000</b>	45,500	7,114	415,510	411,100	45,500	45,500	411,100	V.1,100	711,100	40,100	42,100	4,5,511

#### Earned Media

- Craft four press releases/media pitches
- Host media familiarization tours to showcase the city's offerings
- Identify and collaborate with social media influencers
- Continue events partnerships
- Create exclusive deals and packages for visitors to extend their stay
- Attend IPW to share and extend reach





### Owned Media

- Share user-generated content and engaging stories
- Continue to revamp Pinterest
- Monthly e-newsletter
- Implement a blog
- Collaborate with photographers and videographers
- Develop and launch a new website
- Partner with local businesses through Instagram Collaborations





## Questions

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## ADVISORY BOARD FOR THE ATASCADERO TOURISM BUSINESS IMPROVEMENT DISTRICT

#### Staff Report

#### **Budget Overview and Monthly Report**

#### **RECOMMENDATION:**

ATBID Advisory Board receive and file the Budget Overview and Monthly Report.

#### **DISCUSSION:**

The ATBID summary and expenditure reports show the expenditures that have been submitted through June 2023.

The ATBID expenditure report is also included for 2022-2023, showing the budget details as we work to close out the fiscal year along with the expenditure report. Details of the expenditure report are broken out further in the Marketing Summary report 2022-2023 provided by Verdin Marketing. The Transient Occupancy Tax (TOT) report is also provided, showing TOT revenues to date. All of the 2022-2023 reports have not been finalized.

The budget summaries for the 2023-2025 budget cycle have been provided for your review to show where the ATBID revenue and expenses are allocated and show where we are tracking year to year. Details of the Marketing Summary Report FY 2023-2024 from Verdin Marketing are also provided.

#### **FISCAL IMPACT:**

None.

#### ATTACHMENTS:

- 1. ATBID Summary FY 22-23
- 2. ATBID Expenditure Detail Report FY 22-23
- 3. ATBID Verdin Marketing Expenditure Detail Report FY 22-23
- 4. Tourism Report Transient Occupancy Tax Revenues (7.31.23)
- 5. 2023-2025 ATBID Budget
- 6. ATBID Verdin Marketing Expenditure Detail Report FY 23-24

#### Atascadero Tourism Business Improvement District (ATBID) Fund

FUND 235 **TYPE** Special Revenue

	ACTUAL 2017-2018	ACTUAL 2018-2019	ACTUAL 2019-2020	ACTUAL 6/30/2021	ACTUAL 6/30/20222	YTD ACTUAL* 2022-2023 through 06/30/2023	BUDGETED 2022-2023
<u>REVENUES</u>							
41530.6300 Taxes and Assessments	\$ 275,295	\$ 278,184	\$ 224,609	\$ 277,287	\$ 409,652	\$ 411,095	\$ 298,170
45920.0003 Assessment Penalties	-	-	133	-	933	3,957	-
46110.0000 Investment Earnings	1,580	9,631	10,720	2,027	(11,341)	<u> </u>	6,640
Total Revenue	276,875	287,815	235,462	279,314	399,244	415,052	304,810
<u>EXPENSES</u>							
6050000 Office Expense	-	-	-	-	264	-	250
6070000 Advertising	144,521	178,720	120,110	43,142	127,366	126,557	165,000
6400000 Operating Supplies	-	-	-	-	-	-	-
6500000 Contract Services **	172,938	143,482	120,525	106,295	143,436	163,051	145,000
6600000 Professional Development	425	425	-	-	731	-	450
6740000 Business Development	3,000	-	-	-	-	-	-
6900000 Administration	2,753	2,782	2,246	2,774	4,106	4,151	2,920
Total Expenses	323,636	325,408	242,881	152,211	275,903	293,758	313,620
NET INCOME/(LOSS)	(46,761)	(37,593)	(7,419)	127,103	123,341	121,294	(8,810)
BEGINNING AVAILABLE BALANCE	365,441	318,679	281,086	273,667	400,770	524,111	256,830
ENDING AVAILABLE BALANCE	\$ 318,679	\$ 281,086	\$ 273,667	\$ 400,770	\$ 524,111	\$ 645,405	\$ 248,020

<sup>\*</sup>Actual numbers are unaudited, not yet finalized and are subject to change

\$ 10,000
5,000
10,000
110,551
27,500
\$ 163,051

<sup>\*\*</sup> Contract Services
Special Events
Atascadero Fall Festival Sponsorship 2022
Central Coast Brewers Guild Sponsorship
Bovine Classic Sponsorship 2023
Destination Marketing Services
Administrative Services Fee

expdetl.rpt

**Expenditure Detail Report** 

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07/31/2023 11:10AM Periods: 0 through 14

CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 Atascadero Tourism Bus Improv Dist 635 Atascadero Tourism Bus Improv Dist Fund 0000 Atascadero Tourism Bus Improv Dist

Account Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6000000 Operating Services and Supplies		_				
0000.6050000 Office Expense						
0000.6050000 Office Expense	250.00	0.00	0.00	0.00	250.00	0.00
Total Office Expense	250.00	0.00	0.00	0.00	250.00	0.00
0000.6070000 Advertising						
0000.6070000 Advertising	165,000.00	0.00	0.00	0.00	165,000.00	0.00
0000.6077020 Public Notices	0.00	0.00	0.00	0.00	0.00	0.00
5/30/2023 ap IN 2023CI2711 Line Description: PUBLIC NOTICE Vendor: 08568 13 STARS MEDIA Check # 175199		184.20				
0000.6077020 Public Notices	0.00	184.20	184.20	0.00	-184.20	0.00
0000.6077025 Digital Media Advertising	0.00	0.00	0.00	0.00	0.00	0.00
7/1/2022 po PO 02501				100,000.00		

Line Description: DESTINATION MARKETING SERVICES

Vendor: 06479 VERDIN Check # 0

7/1/2022 ap IN 13719 47.95

Line Description: SECURE WEB HOSTING

Vendor: 07343 CLEVER CONCEPTS, INC. Check # 171724

7/1/2022 po CO 02501 1,097.41

Line Description: DESTINATION MARKETING SERVICES

Vendor: 06479 VERDIN Check # 0

7/31/2022 ap IN 10946 696.47

Line Description: DESTINATION MARKETING SERVICES

Vendor: 06479 VERDIN Check # 172458

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Balance

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**Expenditure Detail Report** 

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Prct

Used

07/31/2023 11:10AM Periods: 0 through 14

**CITY OF ATASCADERO** 07/01/2022 through 06/30/2023

**Expenditures** 

47.95

584.45

47.95

13,771.84

Year-to-date

**Expenditures** 

Adjusted

Appropriation

(Continued)

235 **Atascadero Tourism Bus Improv Dist** 635 Atascadero Tourism Bus Improv Dist Fund 0000 **Atascadero Tourism Bus Improv Dist** Account Number

7/31/2022 po LI 10946 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0

8/1/2022 ap IN 13886

0000.6077025 Digital Media Advertising

Line Description: WEB HOSTING Vendor: 07343 CLEVER CONCEPTS, INC. Check # 171977

8/31/2022 ap IN 11005

Line Description: DESTINATION MARKETING SERVICES

Vendor: 06479 VERDIN Check # 172458

8/31/2022 po LI 11005 Line Description: DESTINATION MARKETING SERVICES

Vendor: 06479 VERDIN Check # 0

9/1/2022 ap IN 14056

Line Description: SECURE WEB HOSTING

Vendor: 07343 CLEVER CONCEPTS, INC. Check # 172236

9/30/2022 ap IN 11039 Line Description: DESTINATION MARKETING SERVICES

Vendor: 06479 VERDIN Check # 172730

9/30/2022 po LI 11039 Line Description: DESTINATION MARKETING SERVICES

Vendor: 06479 VERDIN Check # 172730

-13,771.84

Year-to-date

-696.47

-584.45

**Encumbrances** 

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 Atascadero Tourism Bus Improv Dist 635 Atascadero Tourism Bus Improv Dist Fund 0000 Atascadero Tourism Bus Improv Dist

Account Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6077025 Digital Media Advertising	(Continued)					
10/3/2022 ap IN 14223 Line Description: SECURE WEB HOSTING Vendor: 07343 CLEVER CONCEPTS, INC. Check # 174683		47.95		235		
10/31/2022 ap IN 11071 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172975		9,902.15				
10/31/2022 po LI 11071 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172975				-9,902.15		
11/1/2022 ap IN 14393 Line Description: SECURE WEB HOSTING Vendor: 07343 CLEVER CONCEPTS, INC. Check # 172770		47.95				
11/30/2022 ap IN 11128 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 173216		8,823.82		220		
11/30/2022 po LI 11128 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0				-8,823.82		
12/1/2022 ap IN 14563 Line Description: SECURE WEB HOSTING Vendor: 07343 CLEVER CONCEPTS, INC. Check # 173124		47.95		725		

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 Atascadero Tourism Bus Improv Dist 635 Atascadero Tourism Bus Improv Dist Fui	nd					
0000 Atascadero Tourism Bus Improv Dist						
Account Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6077025 Digital Media Advertising	(Continued)		_			
12/31/2022 ap IN 11157 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 173797		6,993.32				
12/31/2022 po LI 11157 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0				-6,993.32		
1/1/2023 ap IN 14712 Line Description: SECURE WEB HOSTING Vendor: 07343 CLEVER CONCEPTS, INC. Check # 173352		47.95				
1/31/2023 ap IN 11186 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 174347		7,276.71		320		
1/31/2023 po LI 11186 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0				-7,276.71		
2/1/2023 ap IN 14880 Line Description: WEB SITE MAINTENANCE Vendor: 07343 CLEVER CONCEPTS, INC. Check # 173595		117.95		995		
2/28/2023 ap IN 11230 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 174074		10,304.72				

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**Expenditure Detail Report** 

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 635 0000	Atascadero Tourism Bus Improv Dist Atascadero Tourism Bus Improv Dist Fund Atascadero Tourism Bus Improv Dist						
Account		Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.60770	D25 Digital Media Advertising	(Continued)					
Line Des	23 po LI 11230 ccription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				-10,304.72		
Line Des	s ap IN 15036 scription: WEBSITE MAINTENANCE 07343 CLEVER CONCEPTS, INC. Check # 173849		187.95				
Line Des	3 ap IN 11267 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 174347		10,483.23		995		
Line Des	3 po LI 11267 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				-10,483.23		
Line Des	s ap IN 15195 scription: SECURE WEB HOSTING 07343 CLEVER CONCEPTS, INC. Check # 174121		47.95		220		
Line Des	3 ap IN 11310 cription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 174630		9,329.77				
Line Des	3 po LI 11310 ccription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				-9,329.77		

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 635 0000	Atascadero Tourism Bus Improv Dist Atascadero Tourism Bus Improv Dist Fund						
	Atascadero Tourism Bus Improv Dist	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6077	025 Digital Media Advertising	(Continued)					
Line De	3 ap IN 15336 scription: WEBSITE MAINTENANCE 07343 CLEVER CONCEPTS, INC. Check # 174526		187.95				
Line De	23 ap IN 11361 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 175295		18,676.63		995		
Line De	23 po LI 11361 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 175295				-18,676.63		
Line De	23 ap IN 15665 scription: WEBSITE MAINTENANCE 07343 CLEVER CONCEPTS, INC. Check # 175098		84.95		320		
Line De	23 ap IN 11380 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 175295		4,254.30				
Line De	23 po LI 11380 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				-4,254.30		
	Digital Media Advertising O60 Advertising	0.00 0.00	102,059.81 0.00	102,059.81 0.00	0.00 0.00	-102,059.81 0.00	0.00 0.00

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 Atascadero Tourism Bus Improv Dist 635 Atascadero Tourism Bus Improv Dist Fund 0000 Atascadero Tourism Bus Improv Dist

Line Description: DESTINATION MARKETING SERVICES

Vendor: 06479 VERDIN Check # 172730

Adjusted Year-to-date Year-to-date Prct Account Number Appropriation **Expenditures Expenditures Encumbrances** Balance Used 0000.6077060 Advertising (Continued) 18,000.00 7/1/2022 po PO 02501 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0 4,262.50 7/1/2022 po CO 02501 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0 7/1/2022 po CO 02501 -6,500.00 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0 -2,000.00 7/1/2022 po CO 02501 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0 7/1/2022 ap IN 220072 3,750.00 Line Description: 2022 SPONSORSHIP Vendor: 04221 CALIFORNIA MID-STATE FAIR Check # 171586 9/30/2022 ap IN 11039 2,500.00 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172730 -2,500.00 9/30/2022 po LI 11039

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

Atascadero Tourism Bus Improv Atascadero Tourism Bus Improv						
Account Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6077060 Advertising	(Continued)		-			
10/31/2022 ap IN 11071 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172975	S	6,337.50		200		
10/31/2022 po LI 11071 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172975	3			-6,337.50		
11/30/2022 ap IN 14242 Line Description: DESTINATION MARKET SURVEY Vendor: 00406 VISIT SLO CAL Check # 173079		6,800.00		225		
5/31/2023 ap IN 11361 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 175295	6	4,925.00				
5/31/2023 po LI 11361 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 175295	3			-4,925.00		
0000.6077060 Advertising	0.00	24,312.50	24,312.50	0.00	-24,312.50	0.00
Total Advertising	165,000.00	126,556.51	126,556.51	0.00	38,443.49	76.70
0000.6400000 Operating Supplies  Total Operating Supplies	0.00	0.00	0.00	0.00	0.00	0.00
0000.6500000 Contract Services						
0000.6500000 Contract Services	145,000.00 0.00	0.00 0.00	0.00 0.00	0.00 0.00	145,000.00 0.00	0.00

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07/31/2023 11:10AM Periods: 0 through 14

CITY OF ATASCADERO 07/01/2022 through 06/30/2023

Account	Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Pro: Used
0000.65011	25 Promotions Consultants	(Continued)					
Line Des	po PO 02501 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				82,000.00		
Line Des	po CO 02501 ccription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				14,053.74		
Line Des	po CO 02501 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				12,497.00		
Line Des	po CO 02501 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				2,000.00		
Line Des	2 ap IN 10946 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 172458		7,336.80				
Line Des	2 po LI 10946 scription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				-7,336.80		
Line Des	2 ap IN 11005 cription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 172458		9,367.50				

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 Atascadero Tourism Bus Improv Dist 635 Atascadero Tourism Bus Improv Dist Fund 0000 Atascadero Tourism Bus Improv Dist

Account Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6501125 Promotions Consultants	(Continued)					
8/31/2022 po LI 11005 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0				-9,367.50		
9/30/2022 ap IN 11039 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172730		8,495.00				
9/30/2022 po LI 11039 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172730				-8,495.00		
10/31/2022 ap IN 11071 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172975		12,474.02				
10/31/2022 po LI 11071 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 172975				-12,474.02		
11/30/2022 ap IN 11128 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 173216		8,962.32				
11/30/2022 po LI 11128 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0				-8,962.32		

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 635	Atascadero Tourism Bus Improv Dist Atascadero Tourism Bus Improv Dist Fund						
0000	Atascadero Tourism Bus Improv Dist						
Account I	Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.650112	5 Promotions Consultants	(Continued)					
Line Desc	22 ap IN 11157 cription: DESTINATION MARKETING SERVICES 16479 VERDIN Check # 173797		7,215.00				
Line Desc	22 po LI 11157 oription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				-7,215.00		
Line Desc	ap IN 11186 Pription: DESTINATION MARKETING SERVICES 16479 VERDIN Check # 174347		9,140.40				
Line Desc	po LI 11186 oription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				-9,140.40		
Line Desc	ap IN 11230 Pription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 174074		10,204.60				
Line Desc	po LI 11230 pription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 0				-10,204.60		
Line Desc	s ap IN 11267 pription: DESTINATION MARKETING SERVICES 06479 VERDIN Check # 174347		10,680.00				

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 Atascadero Tourism Bus Improv Dist 635 Atascadero Tourism Bus Improv Dist Fund 0000 Atascadero Tourism Bus Improv Dist						
Account Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6501125 Promotions Consultants	(Continued)	_				
3/31/2023 po LI 11267 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0				-10,680.00		
4/30/2023 ap IN 11310 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 174630		12,447.60				
4/30/2023 po LI 11310 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0				-12,447.60		
5/31/2023 ap IN 11361 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 175295		10,327.50				
5/31/2023 po LI 11361 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 175295				-10,327.50		
6/30/2023 ap IN 11380 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 175295		3,900.00				
6/30/2023 po LI 11380 Line Description: DESTINATION MARKETING SERVICES Vendor: 06479 VERDIN Check # 0				-3,900.00		
0000.6501125 Promotions Consultants	0.00	110,550.74	110,550.74	0.00	-110,550.74	0.00

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#### CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 Atascadero Tourism Bus Improv Dist 635 Atascadero Tourism Bus Improv Dist Fund 0000 Atascadero Tourism Bus Improv Dist

Account Number	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6509010 Other Professional Services	0.00	0.00	0.00	0.00	0.00	0.00
7/1/2022 je GJ JE23 07-04 Line Description: ATBID Admin Service Fee - July		2,291.67				
8/1/2022 je GJ JE23 08-01 Line Description: ATBID Admin Service Fee - Aug		2,291.67		235		
9/1/2022 je GJ JE23 09-01 Line Description: ATBID Admin Service Fee - Sept		2,291.67				·
10/1/2022 je GJ JE23 10-13 Line Description: ATBID Admin Service Fee - Oct		2,291.67		225		
11/1/2022 je GJ JE23 11-03 Line Description: ATBID Admin Service Fee - Nov		2,291.67				·
12/1/2022 je GJ JE23 12-03 Line Description: ATBID Admin Service Fee - Dec		2,291.63		225		
1/1/2023 je GJ JE23 01-04 Line Description: ATBID Admin Service Fee - Jan		2,291.67				
2/1/2023 je GJ JE23 02-03 Line Description: ATBID Admin Service Fee - Feb		2,291.67		725		
3/1/2023 je GJ JE23 03-03 Line Description: ATBID Admin Service Fee - Mar		2,291.67				
4/1/2023 je GJ JE23 04-12 Line Description: ATBID Admin Service Fee - Apr		2,291.67		225		
5/1/2023 je GJ JE23 05-11 Line Description: ATBID Admin Service Fee - May		2,291.67				
6/1/2023 je GJ JE23 06-03 Line Description: ATBID Admin Service Fee - Jun		2,291.67		235		
0000.6509010 Other Professional Services 0000.6509032 Additional Promotional Services	0.00 0.00	27,500.00 0.00	27,500.00 0.00	0.00 0.00	-27,500.00 0.00	0.00 0.00

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CITY OF ATASCADERO 07/01/2022 through 06/30/2023

235 635	Atascadero Tourism Bus Improv Dist Atascadero Tourism Bus Improv Dist Fund						
0000	Atascadero Tourism Bus Improv Dist						
Account Nu	mber	Adjusted Appropriation	Expenditures	Year-to-date Expenditures	Year-to-date Encumbrances	Balance	Prct Used
0000.6509032	Additional Promotional Services	(Continued)	_				
	IN 705 ion: ATASCADERO FALL FEST GRANT~ 21 EN FUEGO EVENTS Check # 172131		10,000.00				
•	IN INV0215 ion: CCCBF SPONSORSHIP 64 CENTRAL COAST BREWERS GUILD Check # 173721		5,000.00		72E		
	IN 1145 ion: 2023 BOVINE CLASSIC GRAVEL RID 79 LOCOMOTIV PERFORMANCE COACHING Check # 1	73756	10,000.00				
	Additional Promotional Services ntract Services	0.00 145,000.00	25,000.00 163,050.74	25,000.00 163,050.74	0.00 0.00	-25,000.00 -18,050.74	0.00 112.45
0000.6600000	Professional Development Professional Development ofessional Development	450.00 450.00	0.00 0.00	0.00 0.00	0.00 0.00	450.00 450.00	0.00 0.00
	Business Development siness Development	0.00	0.00	0.00	0.00	0.00	0.00
0000.6900000 <b>Total</b> De	Department Service Charges Administration partment Service Charges ascadero Tourism Bus Improv Dist	2,920.00 2,920.00 313,620.00	0.00 0.00 289,607.25	0.00 0.00 289,607.25	0.00 0.00 0.00	2,920.00 2,920.00 24,012.75	0.00 0.00 92.34
	Grand Total	313,620.00	289,607.25	289,607.25	0.00	24,012.75	92.34

City of Atascadero Tourism Report Transient Occupancy Tax Revenues

	Jul-Sep	Oct-Dec	Jan-Mar	Apr-Jun	
	1ST QTR	2ND QTR	3RD QTR	4TH QTR	 TOTAL
					 _
Fiscal Year 2014	\$ 254,557.46	\$ 158,389.32	\$ 134,033.44	\$ 232,385.37	\$ 779,365.59
Fiscal Year 2015	\$ 262,246.00	\$ 171,527.07	\$ 204,920.33	\$ 261,362.41	\$ 900,055.81
Fiscal Year 2016	\$ 387,196.75	\$ 260,522.61	\$ 234,591.13	\$ 359,952.40	\$ 1,242,262.89
Fiscal Year 2017	\$ 441,814.34	\$ 259,716.23	\$ 236,432.90	\$ 399,564.75	\$ 1,337,528.22
Fiscal Year 2018	\$ 446,835.24	\$ 307,035.82	\$ 237,705.86	\$ 384,921.01	\$ 1,376,497.93
Fiscal Year 2019	\$ 442,255.82	\$ 305,426.85	\$ 236,855.54	\$ 406,434.26	\$ 1,390,972.47
Fiscal Year 2020	\$ 454,062.15	\$ 325,569.25	\$ 207,088.63	\$ 136,898.64	\$ 1,123,618.67
Fiscal Year 2021	\$ 348,012.06	\$ 275,644.27	\$ 241,653.81	\$ 503,542.34	\$ 1,368,852.48
Fiscal Year 2022 *	\$ 624,858.40	\$ 498,063.04	\$ 388,893.34	\$ 609,246.66	\$ 2,121,061.44
Fiscal Year 2023 *	\$ 625,917.25	\$ 471,685.90	\$ 354,970.93	\$ 528,377.05	\$ 1,980,951.13

<sup>\*</sup> This report includes receipts in the correct quarter earned, not in the quarter received. It will not be the same as the City's financial statements.

## Marketing Budget

Visit Atascadero | Budget: \$206,000

ITEM NUMBER: DATE: ATTACHMENT: B-5 08/31/23 4

VERDIN

Detailed Spending		Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual	Actual		
	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Remaining
Strategy/Planning/Meetings	\$21,600	\$902	\$2,003	\$1,485	\$1,875	\$1,875	\$1,650	\$1,995	\$1,793	\$2,070	\$1,988	\$2,490	\$1,475	\$21,600	\$0
Marketing Plan	\$5,000	\$1,080	\$1,110	\$285	\$1,974	\$540	-	-	-	-	-	-	-	\$4,989	\$11
Creative Developement	\$36,000	\$2,615	\$2,565	\$3,510	\$5,715	\$3,348	\$2,775	\$3,735	\$3,450	\$4,440	\$3,000	\$855	-	\$36,007	-\$7
Website Updates	\$5,000	-	\$510	\$241	-	\$145	-	\$432	\$770	\$525	\$1,295	\$1,080	-	\$4,998	\$2
Social Media	\$19,200	\$1,590	\$1,605	\$1,590	\$1,605	\$1,605	\$1,590	\$1,605	\$1,605	\$1,605	\$1,590	\$1,620	\$1,590	\$19,200	\$0
Email Marketing	\$12,000	\$979	\$1,014	\$939	\$1,014	\$999	\$759	\$1,041	\$1,056	\$996	\$1,041	\$1,011	\$1,139	\$11,988	\$12
Public Relations	\$5,000	-	\$345	\$256	\$105	\$334	\$240	\$616	\$2,683	\$156	\$270	-	-	\$5,005	-\$5
Media Planning	\$4,200	\$330	\$375	\$348	\$345	\$345	\$360	\$345	\$345	\$360	\$345	\$705	-	\$4,203	-\$3
Madia Duu	\$98,000	\$537	\$425	\$16,113	\$16,081	\$8,596	\$6,834	\$6,648	\$8,808	\$8,781	\$9,159	\$8,506	\$3,950	\$94,438	\$3,562
Summary: Actual to Budget	\$50,000	<b>\$307</b>	Ψ120	ψ10,110	ψ10,001	φο,υθο	ψ0,034	ψο,ο.ο	ψ0,000	ψ0,701	ψ0,100	ψο,σσο	<b>\$</b> 0,000		
Summary: Actual to Budget				,			. ,	. ,		. ,	. ,		, ,	1	
Summary: Actual to Budget	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	TOTAL
,				,			. ,	. ,		. ,	. ,		, ,	1	TOTAL
Summary: Actual to Budget	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	TOTAL
Summary: Actual to Budget Invoice Totals Added Value	Budget	Jul \$8,033	Aug \$9,952 \$930	Sep \$24,767	Oct \$28,714	Nov \$17,786 \$180	Dec \$14,208	Jan \$16,417 \$1,020	Feb \$20,509	Mar \$18,933 \$270	Apr \$18,687 \$585	May \$16,267 \$2,340	Jun \$8,154 \$1,005	TOTAL \$202,428	TOTAL
Summary: Actual to Budget Invoice Totals Added Value	Budget \$206,000	Jul \$8,033	Aug \$9,952 \$930	Sep \$24,767	Oct \$28,714	Nov \$17,786 \$180	Dec \$14,208	Jan \$16,417 \$1,020	Feb \$20,509	Mar \$18,933 \$270	Apr \$18,687 \$585	May \$16,267 \$2,340	Jun \$8,154 \$1,005	**TOTAL \$202,428 \$6,330	
Summary: Actual to Budget  Invoice Totals  Added Value  Dut of Scope	Budget \$206,000 Budget	Jul \$8,033	Aug \$9,952 \$930	Sep \$24,767	Oct \$28,714	Nov \$17,786 \$180	Dec \$14,208	Jan \$16,417 \$1,020	Feb \$20,509	Mar \$18,933 \$270 Actual <i>Mar</i>	Apr \$18,687 \$585 Actual <i>Apr</i>	May \$16,267 \$2,340 Actual May	Jun \$8,154 \$1,005	**TOTAL \$202,428 \$6,330 **TOTAL	Remaining
Summary: Actual to Budget  Invoice Totals  Added Value  Out of Scope  Pinterest Set Up & Management	Budget \$206,000 Budget \$15,000	Jul \$8,033	Aug \$9,952 \$930	Sep \$24,767	Oct \$28,714	Nov \$17,786 \$180	Dec \$14,208	Jan \$16,417 \$1,020	Feb \$20,509	Mar \$18,933 \$270 Actual <i>Mar</i> \$660	Apr \$18,687 \$585	May \$16,267 \$2,340 Actual <i>May</i> \$11,238	Jun \$8,154 \$1,005	TOTAL \$202,428 \$6,330 TOTAL \$14,988	Remaining \$13
Summary: Actual to Budget  Invoice Totals  Added Value  Out of Scope  Pinterest Set Up & Management  IPW	Budget \$206,000 Budget	Jul \$8,033	Aug \$9,952 \$930	Sep \$24,767	Oct \$28,714	Nov \$17,786 \$180	Dec \$14,208	Jan \$16,417 \$1,020	Feb \$20,509	Mar \$18,933 \$270 Actual <i>Mar</i>	Apr \$18,687 \$585 Actual <i>Apr</i>	May \$16,267 \$2,340 Actual May	Jun \$8,154 \$1,005	**TOTAL \$202,428 \$6,330 **TOTAL	Remaining
Summary: Actual to Budget  Invoice Totals  Added Value  Dut of Scope  Pinterest Set Up & Management  IPW	Budget \$206,000 Budget \$15,000	Jul \$8,033	Aug \$9,952 \$930	Sep \$24,767	Oct \$28,714	Nov \$17,786 \$180	Dec \$14,208	Jan \$16,417 \$1,020	Feb \$20,509	Mar \$18,933 \$270 Actual <i>Mar</i> \$660	Apr \$18,687 \$585 Actual <i>Apr</i>	May \$16,267 \$2,340 Actual <i>May</i> \$11,238	Jun \$8,154 \$1,005	TOTAL \$202,428 \$6,330 TOTAL \$14,988	Remaining \$13
Summary: Actual to Budget  Invoice Totals  Added Value  Out of Scope  Pinterest Set Up & Management	Budget \$206,000 Budget \$15,000 \$8,000	Jul \$8,033 Actual	Aug \$9,952 \$930 Actual Aug	\$24,767  Actual  Sep	Oct \$28,714  Actual Oct	Nov \$17,786 \$180 Actual <i>Nov</i>	Dec \$14,208 Actual Dec	Jan \$16,417 \$1,020 Actual Jan	Feb \$20,509 Actual Feb	Mar \$18,933 \$270 Actual <i>Mar</i> \$660 \$1,570	Apr \$18,687 \$585 Actual Apr \$3,090	May \$16,267 \$2,340 Actual <i>May</i> \$11,238 \$6,425	Jun \$8,154 \$1,005 Actual Jun	TOTAL \$202,428 \$6,330 TOTAL \$14,988 \$7,995	Remaining \$13 \$5

## FUND ANALYSIS <u>Atascadero Tourism Business Improvement District (ATBID) Fund</u>

<b>FUND</b> 235					\$	TYPE Special Revenue
	2020-2021 ACTUAL	2021-2022 ACTUAL	2022-2023 BUDGETED	2022-2023 ESTIMATED	2023-2024 REQUESTED	2024-2025 REQUESTED
REVENUES					<u> </u>	
Taxes and Assessments	\$ 277,287	\$ 409,652	\$ 298,170	\$ 422,800	\$ 414,120	\$ 422,400
Fines and Forfeitures	-	933	-	460	-	-
Revenue From Use of Money	2,027	(11,341)	6,640	10,880	19,400	19,790
Total Revenues	279,314	399,244	304,810	434,140	433,520	442,190
EXPENSES						
Operations	(152,211)	(275,903)	(313,620)	(313,890)	(359,890)	(367,470)
Special Projects	· -	-	-	-	(60,000)	(65,000)
Total Expenses	(152,211)	(275,903)	(313,620)	(313,890)	(419,890)	(432,470)
Net Income	127,103	123,341	(8,810)	120,250	13,630	9,720
BEGINNING AVAILABLE BALANCE	273,667	400,770	340,590	524,110	644,360	657,990

 \$ 400,770
 \$ 524,111
 \$ 331,780
 \$ 644,360
 \$ 657,990
 \$ 667,710

**ENDING AVAILABLE BALANCE** 

## SUMMARY OF REVENUES Atascadero Tourism Business Improvement District (ATBID) Fund

<b>FUND</b> 235												SECTION H
ACCOUNT NUMBER	REVENUE DESCRIPTION	_	020-2021 ACTUAL	_	021-2022 ACTUAL	_	022-2023 JDGETED	_	022-2023 OJECTED	_	023-2024 STIMATED	024-2025 TIMATED
ATASCADER	RO TOURISM BUSINESS IMPROVEMENT	DIS	TRICT (ATB	ID) FI	JND (235)							
	Taxes and Assessments											
41530.6300	Transient Occupancy Assessments	\$	277,287	\$	409,652	\$	298,170	\$	422,800	\$	414,120	\$ 422,400
	Fines and Forfeitures											
45920.0003	ATBID Tax Penalties		-		933		-		460		-	-
	Revenue from Use of Money											
46110.0000	Investment Earnings		4,170		4,784		6,640		10,880		19,400	19,790
46111.0000	Investment Earnings-GASB 31		(2,143)		(16,125)							 
	Total ATBID Fund	\$	279.314	\$	399.244	\$	304.810	\$	434.140	\$	433.520	\$ 442.190

## OTHER FUNDS Atascadero Tourism Business Improvement District (ATBID) Fund

FUND	TYPE
235	Special Revenue

#### **DESCRIPTION**

This fund accounts for the revenues and expenses associated with the Atascadero Tourism Business Improvement District (ATBID). On June 1, 2013, the City established ATBID for the purpose of funding tourism promotion and increasing stays at the lodging businesses in Atascadero. A two percent (2%) assessment is placed on the nightly rent of all occupied rooms or spaces for all transient occupancies in Atascadero.

#### **ACTIVITY DETAIL**

OBJECT EXPENSE NUMBER CLASSIFICATION	2020-2021 ACTUAL	2021-2022 ACTUAL	2022-2023 BUDGETED	2022-2023 ESTIMATED	2023-2024 REQUESTED	2024-2025 REQUESTED
<u>OPERATIONS</u>						
6050000 Office Expense	\$ -	\$ 264	\$ 250	\$ 120	\$ 250	\$ 250
6070000 Advertising	43,142	127,366	165,000	161,050	175,000	180,000
6500000 Contract Services	106,295	143,436	145,000	140,490	172,500	175,000
6600000 Professional Development	-	731	450	8,000	8,000	8,000
6900000 Administration	2,774	4,106	2,920	4,230	4,140	4,220
Total Operations	152,211	275,903	313,620	313,890	359,890	367,470
SPECIAL PROJECTS						
7805029 Opportunities Fund	-	-	-	-	60,000	65,000
Total Special Projects and Purchases			-		60,000	65,000
ACTIVITY TOTAL	\$ 152,211	\$ 275,903	\$ 313,620	\$ 313,890	\$ 419,890	\$ 432,470

## OTHER FUNDS <u>Atascadero Tourism Business Improvement District (ATBID) Fund</u>

FUND	TYPE
235	Special Revenue

OBJECT NUMBER	EXPENSE CLASSIFICATION	DESCRIPTION	BASIS		3-2024 OUNT	2024-2025 AMOUNT		
6050000	Office Expense	Copies, postage, general supplies	Estimated	\$	250	\$	250	
6070000	Advertising	Brochures, magazines, media and online advertisements, trade show materials	Estimated	1	175,000		180,000	
6500000	Contract Services	Professional services including marketing, promotions, public relations, attendance at trade shows, event transportation of lodging guests, contract administration services	Estimated	1	172,500		175,000	
6600000	Professional Development	Central Coast Tourism Council local chapter dues	Estimated		8,000		8,000	
6900000	Administration	Administration of fund by City staff	Estimated		4,140		4,220	
7805029	Opportunities Fund	Funding for the ATBID Board to be able to take swift action when opportunities or emergencies arise, and allows Board to leverage funds, participate in regional programs or solve priority issues	Estimated		60,000		65,000	

Marketing Budget

Visit Atascadero | Budget: \$220,000

ITEM NUMBER: DATE: ATTACHMENT: B-5 08/31/23 6

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Detailed Spending		Actual	Proj.	Proj.	Proj.	Proj.									
	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	Remaining
Strategy/Planning/Meetings	\$22,000	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$2,000	\$2,000	\$22,000	\$0
Marketing Plan	\$5,000	\$1,928	\$3,073	-	-	-	-	-	-	-	-	-	-	\$5,000	\$0
Creative Developement	\$36,000	\$2,183	\$3,818	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$3,000	\$36,000	\$0
Photo/Video Asset Development	\$10,000	-	-	\$5,000	-	-	-	-	-	\$5,000	-	-	-	\$10,000	\$0
Website Blog and Updates	\$4,500	\$210			\$900		\$900		\$900		\$900		\$690	\$4,500	\$0
Social Media	\$21,500	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,800	\$1,700	\$21,500	\$0
Email Marketing	\$12,000	\$1,021	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$1,000	\$979	\$12,000	\$0
Public Relations	\$5,000	\$120	\$2,380	-	-	-	-	-	-	\$2,500	-	-	-	\$5,000	\$0
Media Planning	\$4,000	\$600	\$400	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$300	\$4,000	\$0
Media Buy	\$100,000	\$575	\$4,000	\$14,200	\$13,570	\$11,100	\$5,500	\$5,500	\$11,100	\$11,100	\$11,100	\$8,255	\$4,000	\$100,000	\$0
Summary: Actual to Budget	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	TOTAL
Invoice Totals	\$220,000	\$10,236	\$18,270	\$27,100	\$22,370	\$19,000	\$14,300	\$13,400	\$19,900	\$26,500	\$19,900	\$16,355	\$12,669	\$220,000	
Added Value		\$510												\$510	
Out of Scope	Budget	Actual	Proj. Aug	Proj. Sep	Proj. Oct	Proj. Nov	Proj. Dec	Proj. Jan	Proj. Feb	Proj. Mar	Proj.	Proj.	Proj. Jun	TOTAL	Remaining
Santa Margarita Web Updates	\$2,000	<i>Jul</i> \$330	\$1,670	Sep	Oct	NOV	Dec	Jan	reb	iviar	Apr	May	Jun	\$2,000	\$0
Carita Marganta Web Opuates	Ψ2,000	Ψοσο	ψ1,070											Ψ2,000	ΨΟ
Summary: Actual to Budget	l		I	I	1	I			-	I.	I.	I.			1
	Budget	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	TOTAL
Invoice Totals	\$2,000	\$330	\$1,670	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,000	
Added Value														\$0	